

FOR IMMEDIATE RELEASE

Medicess, the UK's leading doctor-led multidisciplinary rehabilitation provider, has launched **Day One Response — a free clinical review service designed to help solicitors meet their procedural and rehabilitation obligations across Intermediate and Multi-Track personal injury cases.**

Delivered within 3–5 working days, **Day One Response** provides an independent, doctor-led clinical report that gives solicitors and compensators the clarity they need from the earliest stage of a case. Each review delivers:

- An objective overview of **injury complexity and recovery** prognosis
- Evidence supporting **Rehabilitation Code 2015 compliance**
- Early identification of **rehabilitation needs** and costs
- A clinical **foundation for track and band allocation** under CPR 26
- Proportionate, evidence-based justification of proposed rehabilitation pathways

Supporting compliance from Pre-Action through to allocation

The launch of **Day One Response** comes at a time of major procedural reform. Under the Civil Procedure Rules, solicitors are now expected to consider rehabilitation and case complexity earlier than ever — often before liability is confirmed or a Letter of Claim is issued.

By integrating doctor-led clinical input from the outset, **Day One Response** helps law firms satisfy key obligations across the litigation process, including:

- The Pre-Action Protocol for Personal Injury Claims – encouraging early investigation, rehabilitation, and collaboration
- The Rehabilitation Code 2015 – ensuring needs are identified and addressed as a priority, irrespective of liability status
- CPR 26 – providing objective evidence to support track and band allocation decision.
- The Overriding Objective and CPR 44 principles – promoting proportionality, efficiency, and recoverable cost protection

“Solicitors are now required to make procedural and clinical judgments far earlier in the claims process,” said Matthew Beard, Managing Director of Medicess. “**Day One Response** bridges the gap between early claim notification and full medical evidence. It gives solicitors a robust, doctor-led foundation to make defensible decisions — quickly, clearly, and without cost to the claimant.”

Doctor-led independence and governance

Unlike unregulated case management models, every Medicess case is managed through in-house, doctor-led multidisciplinary teams — comprising regulated clinicians under the GMC, NMC, and HCPC.



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This ensures all assessments and rehabilitation recommendations are made within the scope of professional qualification and subject to statutory clinical governance.

Faster clarity, better collaboration

Medicess designed **Day One Response** to remove the procedural uncertainty that often slows early rehabilitation decisions. The concise review format enables solicitors and compensators to identify needs collaboratively, avoiding disputes over proportionality or cost later in proceedings.

Each report is suitable for inclusion in pre-action correspondence, Rehabilitation Code discussions, or as supporting documentation during allocation and Directions Questionnaire preparation.

“This is about doing the right things, faster,” added Beard. “Our aim is to give every case — from moderate trauma to complex multi-track — a compliant, clinically sound starting point.”

About Medicess

Founded in 2004, Medicess is a nationwide rehabilitation provider specialising in complex and catastrophic injury management. All rehabilitation is managed through doctor-led multidisciplinary teams, aligned with NICE trauma guidelines and the Rehabilitation Code 2015. Medicess supports law firms, insurers, and compensators in delivering evidence-based, proportionate, and clinically governed rehabilitation.

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